

MiScorecard Performance Summary

Business Unit: Agriculture and Rural Development
Executive/Director Name: Jamie Clover Adams
Reporting Period: Sep 2015

Green >90% of target
Yellow >= 75% - 90% of target
Red <75% of target
Date Approved: 10/19/2015

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Internal Business Process								
OSCL-02	Electronic Means of Contact/Registration	Green		75.0%	84.2% Sep 2015	82.2%	Monthly	Using the Online Pesticide Exam Scheduling application as an indicator, measures the percent of customer contacting or registering via electronic means. Automating functions allows customers to receive 24/7 self-service support and allows MDARD to reallocate administrative support time to other functions.
Safe and Healthy Food								
FDD - 20	Manufactured Food Regulatory Program Standards (MFRPS) ¹	Yellow		100%	70% JAN '07- JUL '15	50%	CY Annually	The Manufactured Food Regulatory Program Standards (MFRPS) are a set of standards developed by the FDA, along with selected state program managers, that can be used by the states as a guide for continuous improvement for state food manufacturing evaluation programs. There are 10 manufactured standards, this metric measures the percentage of the standards that have been significantly to fully implemented.
ESD-05	Migrant Labor Housing Licensing Inspections	Green		100.0%	129.0% Jul '15- Sep'15	107.0%	Quarterly	Compares the number of inspections conducted in the previous calendar quarter to the average for the past three years. Percentages above 100 indicate inspectors are on or ahead of schedule.
FDD - 01	Rate of Food Establishment Compliance with Michigan Food Law.	Red	=	90.0%	58.0% SEP	58.0%	Monthly	Measures the monthly compliance rate regarding priority and priority foundation violations observed at establishments where routine food safety evaluations have been completed. Establishments include food processing plants, warehouses and retail stores.
FDD - 05	Rate of Food Establishment Compliance on Follow-up Inspections	Green		95.0%	98.0% SEP	99.0%	Monthly	Measures the rate of industry compliance by determining the percentage of priority and priority foundation violations corrected upon follow-up evaluations conducted by MDARDs food and dairy division.
Environmental Stewardship								
ESD-07	MAEAP Verifications (New) Overall	Red		100%	61.0% Oct '11- Sept'15	59.0%	Monthly	Measures the percent achievement towards a target value of 5,000 new verifications by end of 2016.
ESD-06	Pesticide Collection and Disposal	Green		100.0%	126% Jul '15- Sep'15	53.0%	Quarterly	Measures the percent achievement toward MDARD's goal of collecting and properly disposing of 120,000 pounds of pesticides in FY 2015 (Clean Sweep Program). This metric has a 30 day lag time.
ESD-03	Farmland Development Rights Processing Time	Red		100%	0.0 Sep	0.0	Monthly	Measures the percent of farmland Development Rights applications processed within 60 days of receipt.
Consumer Protection								
LAB-01	Weighing and Measuring Device Compliance	Green		97.0%	94.8% Oct '14 - Sep '15	94.6%	Quarterly	Measures the percent of all wholesale and retail weighing and measuring devices in compliance with the National Institute of Standards and Technology during initial inspection.
Rural Development								
ESD-04	Non-industrial Private Forest Harvest	Green		100.0%	168.0% Jul'15- Sep'15	124.0%	Quarterly	Measures the percent of achievement toward referring \$5,000,000 of non-industrial forest timber for harvest to the private sector.
Efficient Agency Operations								
MDARD-AO-04	Professional Development and Growth	Yellow		95.0%	83.3% Apr-Jun	81.6%	Quarterly	Measures the percent of performance management plans completed by the supervisor within 28 calendar days of the end of the rating period as required in Civil Service Regulation 2.06. (30 day reporting lag from end of quarter)
MDARD-AO-10	Employee Landscape - Champions	Yellow		70%	61% CY 2015	57%	CY Annually	The percent of agency employees identified as Champions in the PwC Employee Landscape Survey. (Next survey approximately scheduled for late 2016)
Internal Business Process								
PPPM-21	Pesticide Use Complaint Closure (FY 2015)	Green		10.0%	41.5% Apr-Jun '15	33.2%	Quarterly	Measures the percentage increase of FY2015 pesticide complaints closed within 90 days, measured on the last day of each following quarter, compared to FY2014. This metric has a 90-day measurement lag.
Safe and Healthy Food								
FDD - 02	Milk Safety Inspection Standards	Yellow		100.0%	84.2% JUL-SEP	61.9%	Quarterly	Measures the percent of audited milk safety inspections meeting the national enforcement standards.

¹ The status color for this metric reflects breaking points at 50% to 100% of the established target value.